

Terms of Use & Customer Waiver, Release & Authorization

JR Land & Haul

These Terms and Conditions govern the services provided by JR Land & Haul ("Company," "we," "our," or "us"). By scheduling or using our services, you ("Customer") agree to these Terms.

1. Services Provided

JR Land & Haul provides junk removal, debris hauling, clean outs, light demolition debris removal, yard waste removal, and related hauling services for residential and commercial customers.

2. Estimates and Pricing

- Estimates are based on the information provided by the customer.
- Final pricing may vary based on actual volume, weight, labor requirements, accessibility, and disposal fees.
- Any price adjustments will be discussed and approved before work begins.
- Additional charges may apply for unusually heavy items, excessive labor, or special disposal requirements.

3. Scheduling and Access

- Customers must provide safe and reasonable access to the work area.
- Service appointments are subject to availability.
- We reserve the right to refuse service if conditions are unsafe or violate applicable laws or regulations.

4. Customer Responsibilities

Customers agree to:

- Provide accurate information regarding materials to be removed.
- Ensure that all items intended for removal are clearly identified.
- Remove or secure valuable, fragile, or personal items before service begins.
- Obtain any necessary permissions, permits, or approvals related to the removal project.

5. Prohibited Materials

JR Land & Haul does not accept hazardous or regulated materials, including but not limited to:

- Chemicals, solvents, fuels, and oils
- Asbestos-containing materials
- Medical or biohazard waste
- Explosives, ammunition, or firearms
- Radioactive materials
- Any materials prohibited by federal, state, or local law

Customers must disclose potentially hazardous materials before service.

6. Payment Terms

- Payment is due upon completion of services unless otherwise agreed in writing.
- We accept cash, credit/debit cards, electronic payments, and other approved payment methods.
- Returned payments, chargebacks, or unpaid balances may result in additional fees and collection efforts.

7. Cancellations and Rescheduling

- Customers may cancel or reschedule with at least 24 hours' notice.
- Same-day cancellations may be subject to a cancellation fee.
- If service cannot be completed due to lack of access, unsafe conditions, or inaccurate job descriptions, a trip charge or service fee may apply.

8. Disposal and Recycling

- Materials removed become the property of JR Land & Haul unless otherwise agreed.
- We strive to recycle, donate, or responsibly dispose of items whenever practical.
- Disposal methods are determined at our sole discretion and in accordance with applicable regulations.

9. Liability

- Customers acknowledge that junk removal may involve moving heavy items through buildings, yards, driveways, and other areas.
- JR Land & Haul is not responsible for pre-existing damage to property.
- Our liability for any claim arising from services provided shall not exceed the amount paid for the specific service.
- We are not liable for indirect, incidental, consequential, or special damages.

10. Property Damage Claims

- Any claim for property damage must be reported within 48 hours of service completion.
- Customers must provide reasonable evidence supporting the claim.
- We reserve the right to inspect and evaluate any alleged damage before resolving a claim.

11. Force Majeure

JR Land & Haul shall not be liable for delays or failure to perform services due to circumstances beyond our reasonable control, including severe weather, natural disasters, government actions, labor disputes, or equipment failures.

12. Governing Law

These Terms shall be governed by the laws of the State of Illinois, without regard to conflict-of-law principles.

13. Changes to Terms

JR Land & Haul reserves the right to modify these Terms and Conditions at any time. Updated versions will be made available upon request or posted on our website.

Customer Waiver, Release & Authorization

Customer has requested JR Land & Haul LLC ("Company") to perform junk removal/hauling/loading services ("Services") at Customer's property/service location ("Property"). This Waiver, Release, and Authorization ("Waiver") governs Company's provision of Services to Customer.

BY SCHEDULING OR USING COMPANY'S SERVICES, CUSTOMER ACKNOWLEDGES THAT THEY HAVE READ, UNDERSTOOD, AND AGREE TO BE BOUND BY THIS WAIVER IN ITS ENTIRETY. IF CUSTOMER DOES NOT AGREE TO THESE TERMS, CUSTOMER MAY NOT USE COMPANY'S SERVICES AND COMPANY HAS NO OBLIGATION TO PROVIDE SERVICES TO CUSTOMER.

Authority; Authorization; No Retrieval

Customer represents and warrants Customer is the owner of the Property or has authority to authorize the Services and removal/disposal of the items Customer designates. Customer authorizes Company to enter the Property and remove, transport, donate, recycle, and/or dispose of designated items. Customer understands items will become Company's property upon loading and will not be retrievable.

Assumption of Risk

Customer understands the Services may involve moving bulky/heavy items through tight spaces and may cause incidental property impacts (e.g., scuffs/scratches/dents to walls, trim, floors, doorways, stairs, walks, and landscaping). Customer assumes these risks to the fullest extent permitted by law.

Release

TO THE FULLEST EXTENT PERMITTED BY LAW, CUSTOMER RELEASES COMPANY AND ITS OWNERS, MEMBERS, MANAGERS, EMPLOYEES, AGENTS, AND CONTRACTORS FROM ALL CLAIMS AND DAMAGES ARISING OUT OF OR RELATING TO THE SERVICES, EXCEPT TO THE EXTENT CAUSED BY COMPANY'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT.

Claims

Customer must report any claim of damage to the on-site Company representative before Company departs the Property. Customer must also submit a written claim with photographic evidence to Company via email to rsalvino@jrlandandhaul.com within twenty-four (24) hours of service completion. FAILURE TO ADHERE TO THESE REQUIREMENTS WILL RESULT IN A WAIVER OF THE CLAIM. Company reserves the right to inspect any alleged damage within 7 days of receipt of the claim. Company's liability for any claim shall be limited to the amount paid for services rendered.

Hazardous/Prohibited Items

Customer represents and warrants there are no hazardous, toxic, or regulated materials in the items to be removed (including asbestos, chemicals/fuels/solvents, medical waste/sharps, or other items prohibited by law or disposal facility rules). If such items are present or suspected, Company may stop work and Customer remains responsible for applicable charges for time, handling, and disposal.

Indemnity

Customer shall indemnify and hold harmless Company from and against claims, damages, losses, liabilities, and reasonable attorneys' fees arising out of or relating to: (a) Customer's lack of authority to authorize the Services or removal; (b) Customer's misidentification of items to be removed; or (c) unsafe site conditions (including

hazardous materials) not caused by Company; and (d) Customer's breach of the terms of this Waiver.

Governing Law; Venue

This Waiver is governed by Illinois law. Any action arising out of or relating to this Waiver shall be brought in the state courts located in DuPage County, Illinois, and Customer consents to jurisdiction and venue there.

JR Land & Haul

Phone: 630-297-3377

Email: jbenstent@jrlandandhaul.com

Website: www.jrlandandhaul.com

By scheduling or using JR Land & Haul services, the customer acknowledges that they have read, understood, and agreed to these Terms and Conditions.